



SECTION V:
SPECIAL TERMS OF CONTRACT (STC)

Supply, installation, configuration of CCTV-Video Monitoring & Surveillance System including all components like camera, PoE /non-PoE switches, NVR, Display Monitors, Video Management Software and all related Licenses across CNG stations, Stores and office locations of GEL.

e-TENDER ID- 334663

1. **GENERAL**

- 1.1 The Special Terms of CONTRACT shall be read in conjunction with the General Terms of CONTRACT, specification of work, drawings and any other documents forming part of this CONTRACT, wherever the context so requires.
- 1.2 Where any portion of the GTC is repugnant to or at variance with any provisions of STC, the provision(s) of later, unless a different intention appears, shall be deemed to override the provision(s) of GTC. This shall be only to the extent that such repugnancy of variations in the STC as are not possible of being reconciled with the provisions of GTC.

2. **OWNER'S REPRESENTATIVE / ENGINEER IN CHARGE (EIC)**

The EIC for this CONTRACT shall be communicated during award of CONTRACT.

3. **RATE VALIDITY**

- 3.1 RATES specified in the CONTRACT shall remain firm & fixed for 03 (Three) years from the date of notification/award of RATE CONTRACT.

4. **GUARANTEE/WARRANTY:**

5 years of comprehensive onsite warranty against the active IT Components /equipment's items (such as Camera, Switches, UPS, NVR, Monitor etc.) and for the passive components (such as cables, pipes, digging, paver work ,RCC work etc.) warranty shall be of 1 year from date of commissioning.

5. **DELIVERY PERIOD:**

As mentioned under Section - II : Scope of Work (SOW)

6. **DEFECT LIABILITY PERIOD:**

Not Applicable.

7. **CONTRACT-CUM-PERFORMANCE BANK GUARANTEE (CPBG):**

7.1 **CONTRACT BANK GUARANTEE (CBG):**

CONTRACTOR shall submit the CBG within 15 days from date of award/notification of CONTRACT, in the prescribed format, issued by an approved bank; for an amount equivalent to 2.5% of the total basic RATE CONTRACT VALUE valid till RATE CONTRACT VALIDITY i.e. 3 years + 3 months claim lodgment.

In case of any subsequent AMENDMENTS in CONTRACT value/validity, CONTRACTOR shall furnish amended/ additional CBG @ 2.5% for the differential amount/ validity extension as per AMENDMENT, failing which equivalent differential value will be deducted from subsequent claim for payments, unless otherwise specified in the AMENDMENT.

PERFORMANCE BANK GUARANTEE (PBG)/ Performance Security:

An amount equivalent to 7.5% of basic value of each invoice shall be retained against Performance Guarantee and same shall be released after end of WARRANTY PERIOD + 3 months.

8. **PAYMENT STAGES AND INVOICING FREQUENCY:**

As mentioned under Section - II : Scope of Work (SOW)

9. **SERVICE LEVEL AGREEMENT AND PENALTIES:**

As mentioned under Section - II : Scope of Work (SOW)

- 9.1 This clause shall supersede Clause No 14 LIQUIDATED DAMAGES under the General Terms of Contract (GTC).

10. **DELIVERY POINT:**

DELIVERY POINT shall be at any GEL operating locations as mentioned herein.

- Gujarat and UT - Dadra Nagar Haveli
- Palghar District and Thane Rural GA
- Punjab & Haryana: Amritsar, Bhatinda, Gurdaspur, Hoshiarpur, Ferozepur, Faridkot, Sri Muktsar Sahib, Fatehabad Mansa, Sirsa
- Madhya Pradesh: Jhabua, Indore, Dewas, Ujjain, Ratlam
- Rajasthan: Sirohi, Dungarpur, Banswara, Abu, Jalore

Exact address shall be communicated by GEL while issuing the call out order / assigning the work by the EIC. All risk and liabilities in respect of the said GOODS shall be on account of CONTRACTOR till the system are delivered at the delivery point/site as designated by GEL.

11. **FREE ISSUE MATERIAL: Not applicable**

12. **DOCUMENTS:**

CONTRACTOR shall mandatorily submit all Warranty, Test Certificates and Inspection/ Test reports, operation manual etc. as required by GEL EIC along with the materials, failing which the payment may be held up.